



Cancellation and Refund Policy

For private workshops, education or consultations booked by organisations or individual clients:

Ready! Relate Education will make every effort to adhere to the schedule established with each organisation/client. Should it be necessary for Ready! Relate Education to cancel or re-schedule an education session within 24 hours, Ready! Relate Education will provide a replacement session at a new date and time acceptable to the school/client, at no cost. If an organisation/client should have to cancel or reschedule a session within 24 hours of a set session, the school/client will be charged the full rate for the cancelled session.

For places in workshops and programs offered by Ready! Relate Education:

Ready! Relate Education will make every effort to run workshops advertised. Registered participants will be informed 2 days before if the program will be cancelled due to low registration, in which case participants will receive a full refund or will be registered for the next program, as decided by the client.

Should a client wish to cancel participation in a program, they must submit their request for refund 3 working days before the stand-alone workshop or the first class of the program, in order to receive a refund for the full price of the workshop or program minus \$5 admin fee.

Should it be necessary for Ready! Relate Education to cancel or re-schedule a session within 24 hours, Ready! Relate Education will provide a replacement session at a new date and time acceptable to the participants at no cost or refund the total cost of that individual session.